

EMMAUS BIBLE COLLEGE - SSI (2021)

No	Item	EMMAUS BIBLE COLLEGE - SSI (2021)			NATIONAL FOUR-YEAR PRIVATES FORM B (2018-2021)			St Difference
		Importance (EBC)	Satisfaction (EBC)	Gap	Importance	Satisfaction	Gap	
1	1 The campus staff are caring and helpful.	92 %	79 %	13 %	88 %	67 %	21 %	12 %
0	2 Registration processes and procedures are convenient.	64 %	66 %	-2 %	83 %	54 %	29 %	12 %
1	3 The campus is safe and secure for all students.	88 %	82 %	6 %	91 %	76 %	15 %	6 %
1	4 The content of the courses within my major is valuable.	89 %	77 %	12 %	93 %	67 %	26 %	10 %
2	5 Administrators are available to hear students' concerns.	86 %	61 %	25 %	83 %	57 %	26 %	4 %
0	6 Billing policies are reasonable.	72 %	59 %	13 %	80 %	47 %	33 %	12 %
0	7 Admissions staff provide personalized attention prior to enrollment.	62 %	73 %	-11 %	74 %	60 %	14 %	13 %
0	8 Financial aid awards are announced in time to be helpful in college planning.	74 %	63 %	11 %	84 %	59 %	25 %	4 %
0	9 Library resources and services are adequate.	68 %	83 %	-15 %	78 %	72 %	6 %	11 %
0	10 My academic advisor helps me set goals to work toward.	74 %	69 %	5 %	80 %	59 %	21 %	10 %
0	11 Financial aid counseling is available if I need it.	61 %	62 %	-1 %	79 %	60 %	19 %	2 %
0	12 The amount of student parking space on campus is adequate.	68 %	36 %	32 %	77 %	41 %	36 %	-5 %
2	13 Living conditions in the residence halls are comfortable.	83 %	51 %	32 %	83 %	46 %	37 %	5 %
2	14 Faculty are fair and unbiased in their treatment of individual students.	92 %	76 %	16 %	89 %	65 %	24 %	11 %
0	15 Computer labs are adequate and accessible.	52 %	71 %	-19 %	78 %	70 %	8 %	1 %
1	16 My academic advisor is available when I need help.	80 %	88 %	-8 %	86 %	67 %	19 %	21 %
0	17 There are sufficient courses within my program of study available each term.	84 %	71 %	13 %	89 %	60 %	29 %	11 %
0	18 Parking lots are well-lighted and secure.	63 %	70 %	-7 %	77 %	60 %	17 %	10 %
0	19 Residence hall staff are concerned about me as an individual.	71 %	69 %	2 %	70 %	57 %	13 %	12 %
0	20 Tutoring services are readily available.	56 %	77 %	-21 %	76 %	69 %	7 %	8 %
1	21 My academic advisor is knowledgeable about requirements in my major.	91 %	90 %	1 %	90 %	74 %	16 %	16 %
0	22 This campus provides online access to services I need.	74 %	71 %	3 %	85 %	70 %	15 %	1 %
0	23 I am able to register for classes I need with few conflicts.	82 %	72 %	10 %	91 %	60 %	31 %	12 %
0	24 I receive the help I need to apply my academic major to my career goals.	81 %	74 %	7 %	89 %	67 %	22 %	7 %
0	25 I am able to take care of college-related business at times that are convenient for me.	72 %	64 %	8 %	84 %	63 %	21 %	1 %
0	26 Counseling services are available if I need them.	70 %	73 %	-3 %	78 %	68 %	10 %	5 %
0	27 This institution helps me identify resources to finance my education.	70 %	53 %	17 %	82 %	49 %	33 %	4 %
0	28 Security staff respond quickly to calls for assistance.	77 %	63 %	14 %	86 %	65 %	21 %	-2 %
0	29 Faculty use a variety of technology and media in the classroom.	49 %	63 %	-14 %	66 %	65 %	1 %	-2 %
2	30 There is an adequate selection of food available on campus.	75 %	45 %	30 %	76 %	36 %	40 %	9 %
1	31 Students are made to feel welcome here.	91 %	77 %	14 %	87 %	70 %	17 %	7 %
0	32 Faculty provide timely feedback about my academic progress.	84 %	70 %	14 %	87 %	59 %	28 %	11 %
0	33 Admissions counselors accurately portray the campus in their recruiting practices.	78 %	66 %	12 %	80 %	60 %	20 %	6 %
0	34 There are adequate services to help me decide upon a career.	74 %	58 %	16 %	82 %	62 %	20 %	-4 %
0	35 I seldom get the "run-around" when seeking information on this campus.	67 %	56 %	11 %	80 %	51 %	29 %	5 %
1	36 The quality of instruction I receive in most of my classes is excellent.	93 %	77 %	16 %	93 %	64 %	29 %	13 %
0	37 There is a strong commitment to diversity on this campus.	63 %	60 %	3 %	73 %	61 %	12 %	-1 %
0	38 I receive ongoing feedback about progress toward my academic goals.	70 %	55 %	15 %	80 %	53 %	27 %	2 %
2	39 Student disciplinary procedures are fair.	76 %	53 %	23 %	81 %	59 %	22 %	-6 %
1	40 Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).	80 %	89 %	-9 %	87 %	74 %	13 %	15 %
2	41 Tuition paid is a worthwhile investment.	88 %	71 %	17 %	89 %	50 %	39 %	21 %
2	42 Students are free to express their ideas on this campus.	83 %	63 %	20 %	84 %	62 %	22 %	1 %
0	43 Mentors are available to guide my life and career goals.	74 %	59 %	15 %	79 %	58 %	21 %	1 %
0	44 On the whole, the campus is well-maintained.	78 %	66 %	12 %	84 %	75 %	9 %	-9 %
0	45 Student activity fees are put to good use.	77 %	58 %	19 %	78 %	44 %	34 %	14 %
0	46 Campus item: Faculty members take a personal interest in me.	78 %	73 %	5 %				
1	47 Campus item: The environment at Emmaus encourages my spiritual growth.	93 %	75 %	18 %				
1	48 Campus item: My classes enable me to form, understand, and appreciate a biblical worldview.	93 %	88 %	5 %				
0	49 Campus item: I have opportunities to develop my leadership skills.	71 %	68 %	3 %				
2	50 Campus item: Other students encourage me in my spiritual walk.	90 %	74 %	16 %				
1	51 Campus item: Faculty and staff model servant-leadership.	88 %	80 %	8 %				
0	52 Campus item: I find the M/W/F chapel services to be helpful and edifying.	83 %	72 %	11 %				
0	53 Campus item: Thursday floor devotions promote my spiritual development.	73 %	51 %	22 %				
0	54 Campus item: Music events and activities on campus positively contribute to my college experience.	72 %	75 %	-3 %				
0	55 Campus item: The SLT program has helped me improve my skill and competence in areas of ministry, leadership, or vocation.	57 %	39 %	18 %				
0	56 Cost as factor in decision to enroll.	77 %			81 %			
0	57 Financial assistance as factor in decision to enroll.	74 %			82 %			
0	58 Academic reputation as factor in decision to enroll.	68 %			80 %			
0	59 Future career opportunities as factor in decision to enroll.	65 %			86 %			
0	60 Personal recommendations as factor in decision to enroll.	67 %			63 %			
0	61 Distance from campus as factor in decision to enroll.	36 %			57 %			
0	62 Information on the campus Web site as factor in decision to enroll.	45 %			57 %			
0	63 Campus visits as factor in decision to enroll.	63 %			64 %			

Challenge

Strength